

Hallesche Krankenversicherung · 70166 Stuttgart

Mr John Doe  
Test Street 123  
12345 Model City

Hallesche Krankenversicherung  
70166 Stuttgart  
English customer care: +49 (0)7 11/66 03-27 00  
Monday - Friday from 8:30 a.m. to 17:00 p.m.  
Fax: +49 (0)7 11/66 03-333  
service@hallesche.de  
www.hallesche.de

## "hallesche4u" - Your Hallesche health insurance app Your newly requested activation details and customer ID code: PAVIS CODE

Dear Mr. Doe,

You have requested a **new password** for the app "**hallesche4u**". This letter contains an activation code. After entering it, you can set your own password. Detailed instructions can be found at the end of this letter.

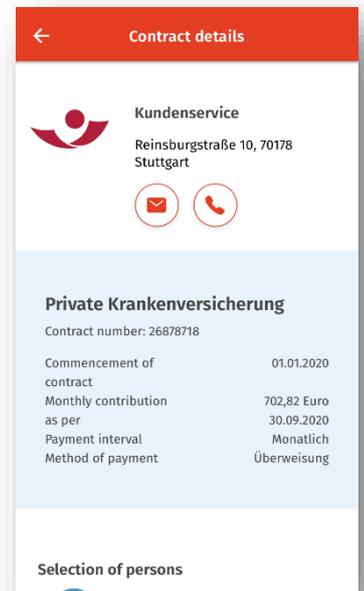
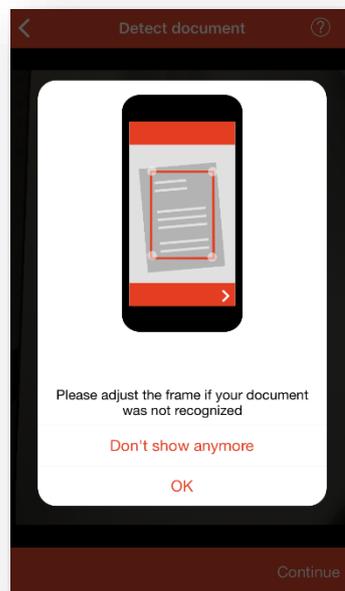
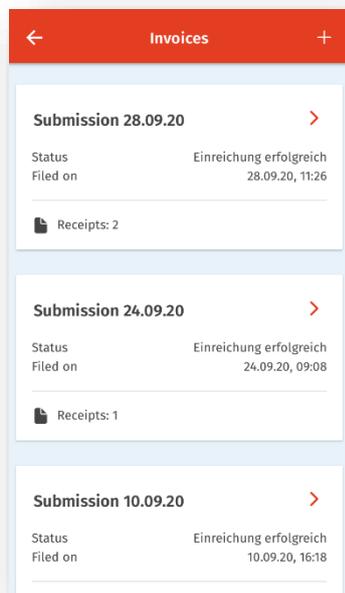


### Your advantages as a Hallesche customer:

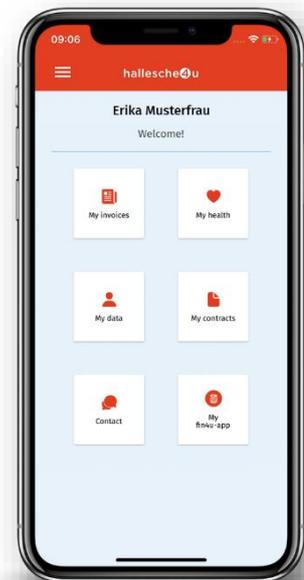
- Easy submission thanks to a photo function for invoices and receipts
- Various services such as change of address with just a few clicks
- All Hallesche contracts at a glance
- If you have any questions, you can contact us directly from the app.

### Private health insurance in the Alte Leipziger – Hallesche Group

## Insights into "hallesche4u"



Would you like to learn more about "hallesche4u" and the extensive functions of the app? You can find further information at [www.hallesche4u.de/en](http://www.hallesche4u.de/en).



Enclosed you will find your new **activation details**.

### Private health insurance in the Alte Leipziger – Hallesche Group

Chairman of the Supervisory Board: Dr. Walter Botermann - Management Board: Christoph Bohn (Chairman), Dr. Jürgen Bierbaum (Vice Chairman), Frank Kettner, Wiltrud Pekarek, Martin Rohm, Udo Wilsek  
Registered office: Stuttgart - Legal form: mutual insurance association - Local court: Stuttgart Commercial Register No. B 2686 - VAT ID No. DE 147802285 - Contributions to private health and health care insurance are not subject to insurance tax (§ 4(5) of the Insurance Tax Act (*VersStG*)) - Insurance services and revenue from insurance agent/brokerage activities are exempt from value-added tax.

**To reactivate your "hallesche4u" access:**

1. Open the app "**hallesche4u**".

2. Enter your **customer ID** code:

**PAVIS CODE**

3. Enter your newly requested **activation code**:

**PAVIS PASSWORD**

*Please make sure that the characters are entered correctly (upper and lower case).*

4. Please replace the assigned customer ID with your e-mail address and set a new password.

5. With your e-mail address and the password you have chosen yourself, you can now log in to the "hallesche4u" app.

If you have any questions about your access data, the registration process or the technical installation, please contact **kundensupport@hallesche.de** directly.

Do you have any questions regarding hallesche4u or the submission of invoices? Then our **English customer care** will be happy to help you: 0 800/30 20 100 or from abroad: +49 7 11 66 03-27 00 (Monday-Friday from 8:30 a.m. to 17:00 p.m.).

Kind regards,



Wiltrud Pekarek  
Management Board Member

**Private health insurance in the Alte Leipziger – Hallesche Group**